

Cloud Email Security (CES) Capabilities & Plans

Flexible options to leverage Cloudflare's cloud-native service for any phishing use case

Annual contract priced by number of email users/inboxes

CAPABILITY	FEATURES	ADVANTAGE ¹	ENTERPRISE	ENTERPRISE & PHISHGUARD
Deployment & Management	Inline, MX, BCC, Journaling Deployment	✓	✓	✓
	API, Multi-Mode Deployment		✓	✓
	Directory Integrations and SSO	✓	✓	✓
Business Email Compromise (BEC) & Fraud Protection	Employee and Vendor Impersonation	✓	✓	✓
	Employee Account Compromise	✓	✓	✓
	Vendor Account Compromise	✓	✓	✓
Multi-Channel Threat Defense	Time-of-Click Link Analysis		✓	✓
	Active User Awareness (KnowBe4 integration ²)	✓	✓	✓
	Email Link Isolation (Adaptive URL Rewriting)		✓	✓
Email Hygiene	Anti-Spam	✓	✓	✓
	Anti-Spoof	✓	✓	✓
	Anti-Malware/Virus	✓	✓	✓
Email Authentication	Sender Authentication and Verification (DMARC, DKIM, SPF)	✓	✓	✓
	DMARC Visibility and Reporting	✓	✓	✓

1. Advantage only available to organizations with less than 5,000 employees

2. Requires a subscription to KnowBe4 KMSAT and SecurityCoach

CAPABILITY	FEATURES	ADVANTAGE	ENTERPRISE	ENTERPRISE & PHISHGUARD
Reporting & Remediation	False Positive/Negative Reporting and Metrics	✓	✓	✓
	Team/User Submissions Automation	✓	✓	✓
	Block, Quarantine, Defang (Pre-Delivery)	✓	✓	✓
	90-Day Retention (Detection metrics and reports)	✓	✓	✓
	1-Year Retention (Detection metrics and reports)		✓	✓
	SOC/M-SOAR Integrations (APIs and Orchestration)		✓	✓
	Automated and Targeted Retractions (Post-Delivery)		✓	✓
	Triage and Response - Teams		✓	✓
	Retro Scan (Microsoft Graph API)	Free	Free	Free
Managed Services	Triage and response - End Users			✓
	Managed Email Threat Detection and Response			✓
	Insider Threat Notification			✓
	Active Fraud Notification and Response			✓
	Managed Retractions			✓
	Managed Threat Hunting			✓
	Customized Campaign and IOC Reporting			✓
	Custom Rules			✓
Dedicated Technical Resources			✓	