

# Cloud Email Security (CES) Capabilities & Plans

Flexible options to leverage Cloudflare's cloud-native service for any phishing use case

Annual contract priced by number of email users/inboxes

CAPABILITY	FEATURES	ADVANTAGE <sup>1</sup>	ENTERPRISE	ENTERPRISE & PHISHGUARD
Deployment & Management	Inline, API, Journaling, Multi-Mode Deployment Options	✓	✓	✓
	Directory Integrations and SSO	✓	✓	✓
	Partner Extensibility (10 partners with up to 500 users each)		✓	✓
Business Email Compromise (BEC) & Fraud Protection	Employee and Vendor Impersonation	✓	✓	✓
	Employee Account Compromise	✓	✓	✓
	Vendor Account Compromise	✓	✓	✓
Multi-Channel Threat Defense	Time-of-Click Link Analysis		✓	✓
	Active User Awareness (KnowBe4 integration <sup>2</sup> )	✓	✓	✓
	Email Link Isolation (Adaptive URL Rewriting)		✓	✓
Email Hygiene	Anti-Spam	✓	✓	✓
	Anti-Virus/Malware	✓	✓	✓
Email Authentication	Sender Authentication (DMARC, DKIM, SPF)	✓	✓	✓
	DMARC Reporting	✓	✓	✓

1. Advantage only available to organizations with less than 5,000 employees  
 2. Requires a subscription to KnowBe4's Kevin Mitnick Security Awareness Training (KMSAT) and SecurityCoach

CAPABILITY	FEATURES	ADVANTAGE	ENTERPRISE	ENTERPRISE & PHISHGUARD
Support	Premium Support	✓	✓	✓
	Premium Plus Support	+	+	✓
	Security Customizations (Targeted Investigations, Campaign RFIs)		✓	✓
Reporting & Remediation	False Positive/Negative Reporting and Metrics	✓	✓	✓
	User Submissions (PhishNet)	✓	✓	✓
	Autonomous SOC/M-SOAR Integrations		✓	✓
	APIs and Orchestration		✓	✓
	Fraud Notification and Response		✓	✓
	Automated and Targeted Retractions (Post-Delivery)		✓	✓
	Retro Scan (Microsoft Graph API)	Free	Free	Free
Managed Services	Managed Email Threat Detection and Response			✓
	Insider Threat Notification			✓
	Managed Fraud Notification and Response			✓
	Managed Retractions			✓
	Managed Threat Hunting			✓
	Customer Specific Campaign and IOC Reporting			✓
	Custom YARA Rules			✓
	Dedicated Technical Resources (Security Analyst and TAM)			✓

+ Additional charge